

DELIVERY AND RETURNS FORM

TWOSTYLE

Please fill in the form and include in the return parcel with the item/s in its/their original condition including original packaging.

Please follow the steps below within 14 days of receiving your delivery:

1. Fill in the form with order date, order number, your name, phone number and email address.
2. Fill in the table to confirm the products you are returning and select the reason code for your return.
3. Option of cutting out the pre printed label below and sticking it to your parcel. Note, this is not postage paid.
4. Please use express post or registered post to track your item/s and please retain proof of postage until we have confirmed your refund has been processed.

Order Date _____ Name _____
Order Number _____ Phone No _____
Email _____
I am after Refund Exchange online* Exchange in person*

Reason Codes

- 1 Not as described online
- 2 Too long
- 3 Too short
- 4 Too big
- 5 Too small
- 6 Doesn't suit me
- 7 The product is faulty
- 8 Ordered more than 1 size
- 9 Looks different to the product online
- 10 The parcel arrived too late
- 11 I received the incorrect product
- 12 Other (please specify)

Product Name	Size	Colour	Reason Code
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

*Exchanges are subject to availability once your return arrives at our head office. A member of our team will confirm your exchange once the return item has been received. Exchanges can be made for items of the same value of your original purchase.

Please note: Returns can take up to 10 working days to get back to us. It is important to enclose this form with your parcel to enable us to process your request.

For information regarding our delivery & return policy please visit: twostyle.com.au/delivery-returns
Please email us on shop@twostyle.com.au if you have any queries or comments.

 Cut here

TWOSTYLE

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